

| CUSTOMER NAME | ORDER NUMBER |
|---------------|--------------|
| | |

RETURNS FORM



| QTY | DESCRIPTION | REFUND | EXCHANGE | REPLACEMENT SIZE | REPLACEMENT COLOUR | REASON CODE | REASON FOR REFUND IF CODE DOES NOT APPLY |
|-----|-------------|--------|----------|------------------|--------------------|-------------|--|
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| FAULT CODES | 1. LOOKS DIFFERENT TO IMAGE ON SITE | 2. DOES NOT FIT / SUIT ME | 3. POOR QUALITY/FAULTY | 4. INCORRECT ITEM RECEIVED | 5. PARCEL DAMAGED ON ARRIVAL |
|-------------|-------------------------------------|---------------------------|------------------------|----------------------------|------------------------------|
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PLEASE FOLLOW THESE STEPS TO RETURN/EXCHANGE YOUR ORDER WITHIN 28 DAYS OF RECEIPT:

- Next to your items, please tick refund or exchange and select one of the return reason code. Please enclose this form with your order.
- If you have received an incorrect item please tick exchange if still required.
- Please post using label provided opposite
- Orders can take up to 10 days to be delivered to us and will be processed within 5 days of receipt. Please note, exchanges on a non-warranty basis will be charged at our usual shipping rates.

Please note this returns policy does not affect your statutory rights. Please ensure you return goods in their original condition.

Street Icons Returns
3rd Floor
207 Regent Street
London
W1B 3HH
UK

